

December 1, 2020

Dear Valued Customer,

Due to ongoing congestion and delays that ContainerPort Group (CPG®) has been experiencing, we are implementing a congestion surcharge for all containers originating and terminating at the CSX Terminal in Fairburn, Georgia (Atlanta).

We have resisted taking this action; however, we have experienced a drop in productivity due to an increase in detention time at the rail. This is a negative experience for all of us and delays our ability to serve our customers. Our approach is to limit this surcharge to those facilities where our fleet has experienced and is and continuing to experience significant delays.

Effective December 2, 2020, all work orders received for shipments into or out of CSX Terminal in Fairburn, Georgia will be subject to a \$200.00 congestion surcharge.

We regret having to take this action and are hopeful that CSX Fairburn will make the necessary improvements to increase the velocity of driver throughput. This would allow us to reevaluate the use of a congestion surcharge.

ContainerPort Group will not be responsible for delays outside its control which may result in rail storage, extended chassis usage or per diem. There may be times when drivers are unable to enter or be serviced once in the rail, which would then result in an additional drayage cost for the account of the company issuing the work order.

We are committed to working closely with our customers to minimize any additional expenses, and to help ensure timely pick-up and delivery. We appreciate your continued support during this difficult period.

Thank you,

ContainerPort Group Inc.